



first international network on trust

**8TH FINT/EIASM Conference 2014 on
Trust within and between Organisations: Dialogues between Research and Practice
hosted by Coventry University
5th- 7th November 2014 – Techno Centre, Coventry University, Coventry, CV1 2TT**

Wednesday 5th November, 2014	
3.30 – 4.00	Registration@ Foyer of Techno Centre Welcome Tea/Coffee @ Refectory
4.00 – 4.30	Welcome from Deputy-Vice Chancellor of Coventry University – Professor Ian Marshall(CC1.3)
4.30 – 5.30	<p><u>Invited Panel</u> “How and why trust matters” reflections for those at the fore of enhancing International cohesion and co-operation” <i>Prof. Richard Priem – Chair, David Porter (Faith), TBC (Social Relations), Richard Butler – CBI West Midlands (Private Sector) , Dr. Sam Gorse (Trust and the world of sport), Area Commander Sarah Warnes – WMFS (Trust for the Fire Service)</i></p> <p>(CC1.3)</p>
5.30 – 6.30	Welcome Reception (Light Refreshments) @ Refectory
8.00 – 10.00	<p><i>(Optional and pre-bookable)</i> Guided Ghost walk around Coventry incorporating the historical, ghostly and Blitz aspect of Coventry’s colourful past</p>
Evening	<i>Please make your own dinner arrangements</i>





Thursday 6th November, 2014

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From 8.30	Additional Registration @ Foyer of Techno Centre Tea/Coffee @ Refectory		
9.00	Welcome by FINT Board Prof Antoinette WEIBEL, Chairperson of FINT, University of St Gallen, Switzerland and Prof Denise Skinner, Executive Dean of Faculty of Business, Environment and Society, Coventry University		
9.15-10.45	Session 1 – Full conference papers		
	Room CC1.4: Trust, Cooperation, and Diplomacy (chair: W.S.Nazli)	Room CC2.1: Revisiting the Conceptualization of Trust (chair: G.Dietz)	Room CC2.6: The Role of Trust in Customer and Client Relationships (chair: A.Wiebel)
Paper 1	Trust-Building, Cooperation And Network Benefits Trust-Building, Cooperation And Network Benefits By: Gausdal Anne Haugen, Helge Svare, Guido Möllering	Psychology And The Art Of Trust Maintenance. By: Williams Michele Liuba Belkin	Misleading By Example: The Effects Of A Manager's Unfair Customer Treatment On Service Employee Performance And Trust. By: Evans Joel, Jennifer Anderson Stephen W. Gilliland





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Paper 2	International Trust And Public Diplomacy. By: Mogensen Kirsten	Diagnosing The Locus Of Trust: A Temporal Perspective For Trustee, Trustor, And Dyadic Influences On Perceived Trustworthiness By: Shah Pri, Stephen Jones	Bifocal Trust In Medical Care Services As A Proactive Organizational Tool For Reducing Customer Aggressive Behavior By: Gur Amit, Shay S. Tzafrir, Simon L. Dolan
Paper 3	Ties That Lead To Trust: A Social Network Perspective On The Determinants Of Trust In Teams. By: Jones Stephen, Pri P Shah	Quantitative Management Of Trust Relationships In Organizations. By: Sommerer Peter	Identities, Roles And The Leap Of Faith. By: Mathews Martin
10.45-11.15	Break @ Refectory		
11.15-12.15	Keynote speech (introduced by Prof. A.Weibel) Prof. Roger Mayer, Professor of Management, Innovation & Entrepreneurship at North Carolina State University “Trust: Do you think there is a market for that?” (CC1.3)		
12.15-1.15	Lunch@ Refectory		





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12.15-1.15	FINT Board Meeting - to be attended by Board members only CC1.4				
1.15 - 2.45	Session 2 First cut papers (Chairs/Presenters to decide on timings for each paper)				
	Room CC1.4: Trust Formation and Consumer Trust (chair: S.Sitkin)	Room CC1.3: Trust Violation and Repair (chair: D. Skinner)	Room CC2.1: Trust and Personality, Leadership and Teams (chair: D. Ferrin)	Room CC2.6: Trust in the Public Sector (chair: G.Möllering)	Room CC1.8: Context, Change and Trust at the Macro-level (chair: R. Priem)
Paper 1	Swift Trust In Virtual Services: A Construal-Level Perspective By: Green Teegan, Nicole Gillespie, Nicole Hartley	Trust Repair Through Reporting In The Banking Sector: How Effective Are Social Accounts For Trust Repair? By: Basel Jörn, Rolf Brühl, Max Kury	Team-Level Trust: A Systematic Literature Review Towards An Integrative Framework. By: Enache Catalina	Blue Light Operation Centrals: Communities Of Trust. By: Ellingsen May-Britt, Prichard, Jane.S. Yngve Andersen	The Role of Context in Trust Research: Multidisciplinary the way Forward? By: Yeow Pamela, Tucker Danielle
Paper 2	To Trust Or Not To Trust: Exploring The Motivations Underlying Leader-Follower Trust Decisions. By: Legood Alison, Lisa Van Der Werff, Finian Buckley	A Content Analysis Of Online Consumer Responses To Toyota's Unintended Acceleration Crisis: Suggestions For Trust Repair. By: W S. Nazli, (Middle East Technical University - Turkey)	Forging Paths Of Least Resistance: How Managers Integrate Their Efforts To Apply Organizational Controls And Demonstrate Their Trustworthiness. By: Long Chris <i>(presenting by SKYPE)</i>	Accounting For Innovation: Inter-Organisational Trust In Developing Health And Social Care. By: Best Stephanie, Jan Myers	Management Change and Trust Discourse in the Transformation and Merger of Two University Organizations: Preliminary Findings of The Case Study. By: Karhapää Sari-Johanna, Savolainen Taina





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Paper 3	Trust Is For Doing: On Goals, Mind-Sets And Trust By: Johansen Svein Tvedt, Marcus Selart, Bjarne Espedal, Kjell Grønhaug	Three Dimensions Of Trust Based Leadership. A Case Study Of Trust Based Leadership In A Large Public Organization. By: Jagd Søren Tina Øllgaard Bentzen	Personality And Trust. By: Sicora Robert	Presumptive Determinants Of General 'Administrational' Trust And Distrust. By: Oomsels Peter, Geert Bouckaert	Trust and the Location Decision of Multinational Firms in Europe. By: De Bliet Ruben, Burger M.J.
Paper 4	Building Store Loyalty Thought Trust And Satisfaction: The Moderating Role Of Culture By: Grosso Monica, Sandro Castaldo	Do You Trust Or Distrust Me? The Role Of Power In Assessing Others' Trust And Distrust. By: Giurge Laura M., Marius Van Dijke, Xue Zheng, David De Cremer	An Investigation Into The Epistemological Approaches Of Leading Trust Researchers: Does It Matter? By: Isaeva Neve Alexandra Bristow Mark Nk Saunders Reinhard Bachmann	The Nordic Welfare State And Institutional Trust – Do Migrants "Go Native"? By: Fersch Barbara, Karen N. Breidahl	Trust and Distrust in Mobile Health Monitoring Technologies in Organizational Networks. By: Celeste Cantu Alejandro





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Paper 5			<p>Can I Trust My Boss? I Trust the Effect of One's Bosses' Upward Strategic Impression Management</p> <p>By: Williams Michele, Sanghee P, Michael C. Sturman</p>		
2.45 - 3.15	<p align="center">Break@ Refectory (Huddle time* included)</p> <p><i>*Huddle time is a term used to describe dedicated discussion time that follows directly from a session. This can take the form of written notes or verbal feedback which is designed to support the further development of these first cut papers. Please can each session chair lead the 'huddle time'</i></p>				





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3.15 - 4.45	Session 3 Full conference papers		
	Room CC1.4: Trust In Employment Relationships (chair: A. Legood)	Room CC1.8: Trust Across Cultures And Within Unique Settings (chair: S. Castaldo)	Room CC2.1: Distrust, Trust Fragility, And Trust Maintenance (chair: . G.Möllering)
Paper 1	HRM And Trust In Employer Organization: Do Trust Managers Have A Role? By: Vanhala Mika	Trust Across Cultures: Implications Of Dignity, Face And Honor Logics. By Wasti Syeda Arzu, Ashley C. Fulmer Hwee Hoon Tan	Surfing The Tsunamis: Exploring Trust And Distrust In The Context Of The UK's Public Sector. By: Searle Rosalind, Antoinette Weibel, Ann Marie Nienaber, Alison Legood, Deanne Den Hartog
Paper 2	Trust Formation In Management Accountants By Managers – A Comparison Of Men And Women. By: Nitzl Christian, Bernhard Hirsch, Ulrike Marx	Trust And Destructive Leadership During International Military Operations: A Longitudinal Study. By: Fors Brandebo Maria, Gerry Larsson	The Dynamics Of Trust Protection And Preservation. By: Dietz Graham, Stefanie Gustafsson, Veronica Hope-Hailey, Rosalind Searle
Paper 3	Effects Of Trust In Employment Relations On Employees' Attitudes And Intentions: A Multiple-Foci And Dynamic Trust Approach. By: Arnold Alexandra, Anja Feierabend	Feeling Trusted in an Investment Game: The Undermining Effects of Money Reminders By: Houwelingen Van, Gijsbertus Gerardus, De Cremer David	The Fragility Of Trust In Interorganizational Relationships. By: Vanneste Bart, Onesun Yoo





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**PLEASE NOTE: THERE WILL BE A CHANGE OF VENUE HERE
A COACH WILL BE PROVIDED FROM OUTSIDE THE TECHNO CENTRE
PLEASE TAKE ALL YOUR BELONGINGS WITH YOU**

**4.45 -
5.15**

Pre-Keynote refreshments @ Boardroom, Alan Berry Building

**5.15 -
6.45**

**Keynote speech (introduced by Prof. I.Marshall)
Brig (retired) David Greenwood
"Trust and Leadership – a two-way street?"
Goldstein Lecture Theatre, Alan Berry Building**

PLEASE MAKE YOUR WAY TO THE CONFERENCE GALA DINNER WHICH IS NEARBY (DIRECTIONS WILL BE GIVEN)

**7.00-
12.00**

**Conference Dinner@ St Mary's Guildhall in Coventry
'The finest medieval guildhall in the country'
<http://www.stmarysguildhall.co.uk/>**





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Friday 7th November, 2014

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Session 4 - Full conference papers			
9.00 - 10.30	Room CC1.4: Trust, Control, And Technology (chair: J. L. Van Der Werff)	Room CC2.1: Trust In Institutions (chair:R.Narooz)	Room CC2.6: Trust, Intrinsic Motivation, And Cognition (chair: R. Priem)
Paper 1	<p>The Game Changer: How Disagreement Between Subordinate Perception And Supervisor Intention Of Control Affects Subordinates' Trust Within Technical Field-Service Teams.</p> <p>By: Romeike Philipp Daniel, Ann-Marie Nienaber, Gerhard Schewe</p>	<p>Citizens' Trust In The European Commission: An Empirical Investigation Of Trust Determinants.</p> <p>By: Schafheitle Simon, David F. Wember, Antoinette Weibel</p>	<p>The Long And Short Of Feeling Trusted: Construal Level Affects The Effect Of Feeling Trusted On Cooperation.</p> <p>By: Van Houwelingen Gijsbertus Gerardus David De Cremer</p>





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Paper 2	Trust And Commitment In Ecosystems For NFC Services: Impact Of Technology And Partner Relations On Technology Implementation. By: Cantu Alejandro Celeste, Andreas Bockisch	An Organizing Framework Of Trust In The Institutional Context. By: Hamm Joseph, Brian H. Bornstein	I Trust You And I Can, So Let's Do It! By: Kirsimarja Blomqvist, Anna-Maija Nisula
Paper 3	Trust And Distrust In Hybrid Virtual Teams: Perceptions Of Trustworthiness Across Subgroup Boundaries. By: Glaesener Katharina Marlen, Thomas Afflerbach	Making Sense Of War And Peace: From Extreme Distrust To Institutional Trust In Aceh, Indonesia. By: Mogensen Kirsten	The Impact Of Different Levels Of Organizational Trust On Employees' Decision To Disclose Sensitive Information. By: Capell Ben, Shay Tzafir, Simon Dolan Guy Enosh
10.30-11.00	Break @ Refectory		





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11.00-12.00	Keynote speech (introduced by Prof. D.Skinner) George Hamilton, Chief Constable of Northern Ireland Police Service "Building Trust through Policing with the Community" (CC1.3)	
12.00-1.15	Lunch@ Refectory	
12.00-1.15	JTR Editorial Review Board - to be attended by Board members only CC1.4	
1.20 -2.50	Panel sessions	
	Room CC1.4: Teaching Trust (chair: G. Dietz)	Room CC1.3: "Nordic Trust Network: Taking a Process View" (chair: L. Näslund)
2.50 -3.10	Break @ Refectory	





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3.10 – 4.10	Session 5 Full conference papers		
	Room CC1.4: Trust and Performance (chair: D.De Cremer)	Room CC1.8: Trust Deterioration and Repair (chair: T. Hatzakis)	Room CC2.6: Trust, Innovation and Creativity (chair: S. Sitkin)
Paper 1	Trust And Corporate Performance. By: Rothenberger Sandra, Florian Schmidt, Koen Tackx	The Behavioral Determinants Of Trust Deterioration In Negotiations. By: Kong Dejun Tony, Serena Lu, Donald L. Ferrin, Kurt T. Dirks	Trust As A Predictor Of Innovation Network Ties. By: Gillespie Nicole, Rahmat Shazi, John Steen
Paper 2	Repairing Trust Via A Contract Enforcement Institution: Evidence From A Framed Field Experiment In A Peruvian Garment Cluster. By: Bird Matthew	Organizational Trust Repair Through Inaction: An Alternative Perspective. By: Siebert Sabina, Graeme Martin	Creativity and the Dual Role of Trust in Global Virtual teams By: Zander Lena, Olivia Kang, Peter Zettingig, Audra I Mockaitis, Kendall Herbert
4.10-5.15	Closing & Networking		

